



Quality Policy

Synergy Firesec Private Limited is committed to achieving the goal of ever increasing levels of customer satisfaction through continual improvement in the quality of our products and services.

To ensure continual improvement in quality management activities, Synergy Firesec will conduct itself according to the following principles, we will;

- Comply with all applicable statutory laws and regulations.
- Set quality objectives and targets, and measure, review and communicate our Performance against these throughout the company and to other interested parties.
- Work closely with our customers and suppliers to establish the highest quality standards.
- Ensure our staff are trained in the requirements and responsibilities of the quality management system and emphasize the importance of meeting and exceeding customer requirements at all times.
- Conduct all work to a high professional standard with technical and commercial integrity.

This policy will be reviewed for continuing suitability and effectiveness at Management Review meetings or if required at any other time.

The Quality Management System has been developed to satisfy the requirements of ISO 9001, and forms part of our Integrated Management System which also conforms to ISO 14001 (Environmental Management) and OHSAS 18001 (Health and Safety Management).